We also offer a text message service reminder for your appointments. Please provide a current mobile phone number.

Department Manager
Senior Sister Hayley Peacock-Jordan

Team Leaders
Sister Lindsay Wheatley (Main OPD)

Staff Nurses Deirdre Bennewith and David Simms (ENT, Chest and Cardiology)

Dental Nurse Manager Sarah Taylor (OMF)

Useful Information

Reception B: Main Outpatients (1st Floor above A&E)

Reception C: Chest Clinic (Ombersley House)

Reception D: ENT and Audiology (Beeden House 1st Floor)

Reception E: Cardiology (Beeden House 2nd Floor)

Reception N: OMF (Ground Floor Corridor)

Patient Liaison Service (PALS)
PALS advise and support users of the NHS and provides information on NHS services. PALS also listen to concerns, suggestions, queries or complaints about the care given and help resolve problems quickly on behalf of NHS users.

Tel: 01234 795814

Car Parking
Please see the Bedford Hospital website for information on car parking and charges.
Are you having trouble remembering what was said to you at your appointment?

Sometimes it is difficult to remember what was said to you at clinic.

Please let the doctor / nurse know that you may need help remembering what was said.

We have a reminder information sheet we can complete for you.

We also have personal profile we can give to you which you can then share with others so that they know how to help you when visiting or staying in hospital.

The Carer’s Lounge

The Carer’s Lounge offers help, support and information to carers of all ages.

It is open from Monday to Friday from 11am until 6pm.

It is located in the corridor signposted Committee Room.

Tel: 01234 355122 Ext. 5247 or 07794 005996.

Please ask for a leaflet from clinical staff.

Refreshments

Swannery Opening Times
Monday to Friday from 7.30am to 8pm
Weekends from 9am to 5pm

Le Bistro Opening Times
Monday to Thursday from 8.30am to 7.30pm
Friday from 8.30am to 4.30pm

Hospital Shop Opening Times
Monday to Friday from 7.15am to 8pm
Weekends from 2pm to 6pm
Closed on bank holidays