

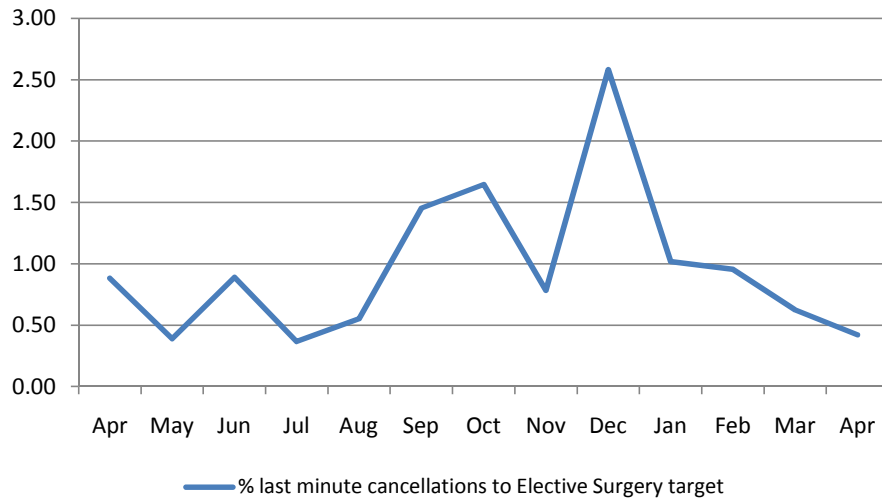
### 3. Delivery of QEP

#### 3.4 Efficiency and productivity

	Trust threshold	Trust actual	This Month		
			Medicine	Surgery & Cancer	Specialist Hospitals
NTFR	1.5	1.65	TBC	TBC	TBC
Elective Cancellations on Day	<0.8	0.42%	TBC	TBC	TBC
Cancellations Rebooked Within 28 days	>=95%	100%	TBC	TBC	TBC

Improving new to follow up ratio's is key priority for the Trust within this FY. Huge progress at reducing new to follow ratios within key specialties has already significantly reduced the over performance and released capacity to income generate for new appointments. A number of specialties remain challenged and action is underway including clinic realignment to ensure the position is recovered. A working group to look and review cancelled elective work is underway. This will reduce the cancellation rate in both clinical and non clinical reasons and improving productivity within theatres

Elective Cancellations On The Day



Trust Wide New to Follow Up Ratio

