

**Bedford Hospital NHS Trust Scorecard February 2011**

**Provide High Quality Acute Care For Patients**

Patient Safety & Quality	Source	Report Month	Target	Stretch Target	Month Actual	YTD	Change/Perf
Percentage of CQUINS Achieved	SLA	February	100%	N/A	60%	65%	↔
Patient experience- % of positive responses	CQUIN	January	90%	95%	93.98	N/A	↑
SUIs - 7 day reporting deadline	SLA	February	0	0	0	N/A	↑
SUIs - 45 day reporting deadline	SLA	February	0	0	5	N/A	↑
VTE assessment	CQUIN	January	90%	95%	65%	N/A	↓
Re-admission rates % - less than 48 hrs (CHKS)	BHT	January	<4%	<2%	0.73	N/A	↑
Patient Transport Satisfaction	BHT	July	90%	95%	92%	N/A	↔
Formal complaints attitudes	CQC	January	<4	TBC	9	N/A	↔
Formal complaints Clinical Care	CQC	January	<10	TBC	13	N/A	↓
Formal complaints Communication	CQC	January	<12	TBC	11	N/A	↓
Hospital acquired avoidable Pressure ulcers grade 3	CQC	January	<3	TBC	1	N/A	↑
Hospital acquired avoidable Pressure ulcers grade 4	CQC	January	TBC	TBC	0	N/A	↔
Time taken for isolation within 2 hours	CQC	January	TBC	TBC	14%	N/A	↑
Reported physical assaults on staff *	BHT	Apr-Dec	TBC	TBC	2	2	
Reported Verbal assualts on staff *	BHT	Apr-Dec	TBC	TBC	129	129	

Key National Targets	Source	Report Month	Target	Stretch Target	Month Actual	YTD	Change/Perf
Maternity bookings within 12 weeks	VS	February	80%	85%	81%	96%	↑
MRSA (Hospital acquired)	SLA/CQC	February	<3	<2	0	2	↔
Cdiff (Hospital Acquired)	SLA/CQC	February	<56	<50	0	28	↑
MRSA Screening Elective	SLA/CQC	January	100%	N/A	100.00%	N/A	↓
MRSA Screening Emergency	SLA/CQC	January	100%	N/A	98.00%	N/A	↑
Delayed transfers of care	SLA/CQC	February	<3.5%	<3%	3.10%	N/A	↓
Data Quality on Ethnic Group (YTD)	SLA/CQC	February	85%>	90%>	92.20%	91.90%	↑
Cancelled Operations (cumulative)	SLA/CQC	February	<0.8%	<0.6%	0.95%	1.05%	↑
Cancelled Operations not offered within 28 days	SLA/CQC	February	<5%	0%	0.00%	2.45%	↑
Maternity Hospital Episodes	SLA/CQC	January	<15%	<10%	19	19	↔
18 week RTT - admitted*	SLA/CQC	February	90%>	95%>	90.37%	N/A	↓
18 week RTT - non admitted*	SLA/CQC	February	95%>	98%>	97.75	N/A	↑
18 week Median Waiting Times (Weeks)* Admits	SHA	February	<11.1	<8	12.00	N/A	↑
95th Percentile RTT Waiting Times (Weeks)* Admits	SHA	February	<23	<18	21.00	N/A	↑
Rapid access chest pain clinic within 14 days	CQC	February	98%	100%	100%	100%	↔
A&E 4hrs YTD	CQC/SLA	February	95%>	>98%	98.99	97.60%	↑
Breastfeeding initiation at delivery	CQC	February	80%	85%	78.10%	79.1	↑
Smoking at Time of delivery	CQC	February	<12%	<10	13.00%	12.20%	↓
% of TIA Treated within 24 hours & not admitted	CQC	February	45%	60%	75.00%	64.88	↑
Stroke Percentage spending 90% on stroke unit	CQC	February	80%	85%	69.00%	72.04	↓
% of high risk TIA scanned in 24hrs	SLA	February	45%	55%	75.00%	62%	↑
Access To GUM	SLA	February	98%	100%	100%	99.80%	↑
Crude Mortality	BHT	February	2.53	2.4	1.67	1.9	↑

\*New measure added

**Legend:**

Achieving Target		Improvement in Performance	↑
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**Develop Responsive Models Of Care**

Measure	Source	RAG Rating	Change
Strategy Aligned to Market Assessment	BHT		↔
Contracted Activity Volumes delivered	BHT		↔
Increase Market share	BHT		↔
Orthopaedic Service development	BHT		↔
Breast/Colorectal 'one stop service'	BHT		↔

Key National Targets	Source	Report Month	Target (%)	Stretch Target	Month Actual	YTD	Change/Perf
Cancer 2 week rule*	CQC	February	93	96	96.67	94.5	↑
Cancer 31 day Decision to treat - all cancers*	CQC	February	96	98	98.43	98.4	↑
Cancer 31 day rule - subsequent Surg*	CQC	February	94	96	100.00	97.8	↑
Cancer 31 day rule - subsequent Drugs*	CQC	February	98	98	98.00	99.7	↓
Cancer 62 day rule - all cancers*	CQC	February	85	88	91.18	87.2	↑
Breast symptomatic rule*	CQC	February	93	96	96.67	92.7	↑
Cancer 62 day Screening*	CQC	February	90	94	100%	96.1	↓

**KEY/Source**

Bedford Hospital Trust (reported internally)	BHT
Required within Contract/SLA with PCT	SLA/Contract
Reported to Care Quality Commission	CQC
Required by Monitor	Monitor