

Palliative Care Team

Information for relatives

Palliative Care Team

Bedford Hospital NHS Trust
South Wing
Kempston Road
Bedford
MK42 9DJ

Telephone: 01234 792646 ext. 2296 or bleeps
327/328/329

Main switchboard: **01234 355122**



Information about hospital facilities and
visiting arrangements.

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Car Parking

Visitors or carers of long stay patients may purchase a weekly concessionary ticket priced at £10 from the green car parking kiosk situated near the main entrance into the hospital on Kempston Road.

The weekly concessionary ticket allows visitors to park in the pay and display areas only and is not valid in the barrier car parking area on Kempston Road.

If you have already purchased a short-stay ticket and on the same day and would like to purchase a weekly concessionary ticket, present your original ticket to the staff in the green car parking kiosk. The cost will be deducted from the price of the weekly concessionary ticket.

The weekly ticket is transferable between cars and must be displayed prominently in the front of the vehicle.



Payphones

Payphones are located at: the main entrance on Kempston Road, at Britannia Road entrance next to the lift and stairs and the A & E entrance.

Catering Facilities

Swannery Restaurant

The Swannery Restaurant provides a full range of hot and cold food and is open from daily as follows:

7am to 8pm from Monday to Friday
9am to 5pm on Saturday and Sunday

Le Bistro

Serves a range of freshly prepared bagels, baguettes, rolls, soup, pizza and a tempting selection of cakes and pastries. Hot meals are also served during the lunch period. Le Bistro is open from Monday to Friday.



The Hospital Shop

This sells a range of daily papers, magazines, books, toiletries, confectionery, sandwiches and drinks, plus a variety of gift items for all ages.

The shop is located at the main entrance on Kempston Road and is open:

7am to 8pm from Monday to Friday
9am to 5pm on Saturday and Sunday

Vending Machines

There are three vending areas within the hospital providing a range of hot and cold drinks, confectionery, sandwiches and snacks.

These vending areas situated outside the catering department near the main lift corridors, in the A & E department waiting area, and in the main outpatient entrance near the Amphyll Road entrance to the hospital.

Wash Room & Toilet Facilities

John Baker House

John Baker House is located by Kempston Road entrance and provides accommodation for overnight stays for relatives and friends of seriously ill or dying patients. Please be aware that there are some simple criteria which must be met before this accommodation can be made available. Ward managers are responsible for making bookings and can give you more information. Please ask the nurse in charge if you wish to use this facility.

Toilet Facilities

Toilets are situated around the hospital and on the landing between the wards in the ward block.

Visiting Times

Relatives are able to visit patients at the discretion of ward staff.