

Report to Trust Board	Date	:	26.05.10	Agenda Item No	:	8.2
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Title	Bedford Hospital NHS Trust Key Trust Objectives 2010/11		
Author	Chief Executive		
Responsible Director	n/a		
Classification	Strategy		
Purpose	Objectives required to guide organisation		
Action Required	For comment		
Impact Assessment			
➤ Quality)		
➤ Financial)		
➤ Business) To meet planning obligations across all areas		
➤ Equality/Diversity)		
➤ Risk)		
➤ Legal/Regulatory)		
Relevant Standard for Better Health Write in		Y	N
	Describes a lapse		
	Provides evidence		
	Demonstrates Assurance	✓	
Conformity to previous decision/policy	Annual objectives set in line with organisation's strategy		

Executive Summary

Objectives are necessary to give clarity to the organisation about where to focus energies over the coming year and to be able to measure the performance of senior staff.

The objectives translate into the Assurance Framework for monitoring by the Board.

The objectives proposed aim to improve performance and address key targets or performance deficits.

The Board is asked to consider if these objectives reflect the performance improvements needed to meet our strategic direction.

Objectives will be allocated to Executives to develop plans to achieve each one.

JEAN O'CALLAGHAN

BEDFORD HOSPITAL NHS TRUST KEY TRUST OBJECTIVES 2010/11

CORE DIRECTION : High Quality Acute Care for Patients will be achieved by:

- 1.1 Implementing the priorities of Patient Safety Strategy.
- 1.2 Delivering the Quality Account objectives.
- 1.3 Meeting infection control targets through delivery of Infection Control Plan.
- 1.4 Meeting all new and existing targets.
- 1.5 Delivering service improvements as outlined in the IBP.

CORE DIRECTION : Responsive Models of Patient Care that improve the patient experience and patient satisfaction by:

- 2.1 Meeting cancelled operations target.
- 2.2 Improving the discharge process.
- 2.3 Reducing outpatient clinical waiting times.
- 2.4 Improvement of three key indicators in the inpatient survey.

CORE DIRECTION : New Ways of Working will be achieved by:

- 3.1 Improving staff experience and contribution to the organisation as demonstrated by improved staff satisfaction survey results for 2010.
- 3.2 Implement business unit structure during 2010/11.
- 3.3 Strengthen commercial awareness, knowledge and skills.
- 3.4 Implementing actions agreed with NHS Bedfordshire to strengthen the working relationship.

CORE DIRECTION : Become a Leading Hospital/Care Network and Campus by:

- 4.1 Refreshing Clinical service Plans across all specialties to align with strategic directions nationally and locally.
- 4.2 Developing plans for renal services on Bedford Hospital NHS Trust Campus during 2010/11.
- 4.3 Working with Milton Keynes and South Midlands to identify closer working opportunities between agreed Hospitals, PCTs and SHAs.
- 4.4 Successfully tendering for PCT Community Provider Services in 2010/11.

CORE DIRECTION : Financial Strength will be maintained by:

- 5.1 Achieving financial targets for 2010/11.
- 5.2 Delivering capital developments within budget.
- 5.3 Implementing integrated QIPP project by the end of 2010.
- 5.4 Developing a business support function by November 2010.

CORE DIRECTION : Public and Patient Involvement will be increased by:

- 6.1 Achieving Foundation Trust status in 2010/11.
- 6.2 Embedding the principles of the NHS Constitution within all Trust communications and activities.

CORE DIRECTION : Development of Leading Edge Support Services by:

- 7.1 Delivering and implementing an Organisational Development Plan with a comprehensive action plan to support Foundation Trust application and IBP.
- 7.2 Reducing Carbon use and implement Sustainable Development Management Plan.
- 7.3 Protect the reputation of the Trust and NHS through Marketing/PR and organisational

development.

DRAFT